

**WEST MALLING PARISH COUNCIL**  
**9 HIGH STREET, WEST MALLING. KENT ME19 6QH**  
**TELEPHONE : 01732 870872 EMAIL : CLERK@WESTMALLINGPC.ORG**

The Parking Team  
Tonbridge & Malling Borough Council  
Gibson Building, Gibson Drive  
Kings Hill  
West Malling  
Kent ME19 4LZ

By Email

26<sup>th</sup> February 2017

Dear Sirs,

West Malling Parish Council would wish to make the following observations with regard to the proposed parking changes in Offham Road and Norman Road.

**Offham Road:**

It is the view of the Parish Council that this bay ought to remain as it is as present. This bay was previously extended to create additional space at the end of Offham Road, it is presumed that when this bay was approved it was deemed to be safe; in light of this and the objections from local residents, we do not support the proposed change and loss of a parking space within West Malling.

**Norman Road:**

It would appear that on the whole the residents of Norman Road are in favour of these changes and in light of this we are supportive of the plans. However, we would like it to be noted that the changes will not ease the traffic congestion which regularly occurs at the junction with Alma Road / Norman Road and ask that consideration be given to extending the parking restrictions and for T&MBC to enter into discussions with KCC about the possibility of imposing width restrictions.

Yours faithfully

Claire Christmas  
Clerk  
West Malling Parish Council

21121

Claire Twinn

---

**From:** [REDACTED]  
**Sent:** 06 February 2017 15:48  
**To:** Parking Office  
**Subject:** RE: TS/2016/174 Revised proposals Norman Road, West Malling (between 75 and Alma Road)

Dear Mr Bracey

Please see the e-mails below. I wrote to you on the 8<sup>th</sup> November and was advised that my concerns and possible solution would be taken into consideration when looking at the parking restrictions in Norman Road.

I am in receipt of your letter dated the 2<sup>nd</sup> February, and I am disappointed to see that in fact this has not happened.

My response has not been included in with the 12 you state you have received, and unfortunately it looks as though the e-mail from technical services was just a 'standard' response .

I would be really grateful if you could let me know how my input has been overlooked, and your thoughts on these now. In addition , I now have another point to raise - I am wondering if you have thought about the fact that if an emergency vehicle was necessary at the cottage that sits behind our house (no 91 – Puckle Cottage), which is down a drive at the side of our house, how the vehicle would access when cars are parked in the parking bay at the end of the driveway as now proposed.

I look forward to hearing from you shortly,

Many Thanks  
[REDACTED]

**From:** Technical Services [<mailto:Technical.Services@tmbc.gov.uk>]  
**Sent:** 09 November 2016 14:49  
**To:** [REDACTED]  
**Subject:** TS/2016/174 Revised proposals Norman Road, West Malling (between 75 and Alma Road)

Dear [REDACTED]

I acknowledge receipt of your email dated 08 November 2016, which has been logged with the Enquiry Reference of TS/2016/174.

As you mentioned in your email, consultation is due to start shortly. In fact letters, proposal drawings and consultation forms are being posted today.

I am sure you will appreciate that consultation follows a set process. All responses received up to a consultation deadline, are submitted to councillors, for them to consider and make a decision.

It would not be correct for your suggestions to be considered in isolation, and as such your email will kept until the end of the consultation period where it will then be considered with other consultation responses.

However, please feel free to also respond to the consultation if you so wish.

Regards

Sally Mockford  
Technical Design Officer  
Streetscene, Leisure and Technical Services  
Tonbridge & Malling Borough Council  
01732 876315

From: [REDACTED]  
Sent: 08 November 2016 17:28  
To: Parking Office <parking.Office@tmbc.gov.uk>  
Subject: Revised proposals Norman Road (between 75 and Alma Road)

For the attention of Mr Andy Bracey

Good afternoon Mr Bracey

Thank you for your letter dated the 2<sup>nd</sup> November, and as you advised they would be, the temporary markings have been made on the road outside my house.

Your ref for this is 2011-11 WM JTB Imp3

I do understand that you will be asking for comments or objections as part of a formal consultation shortly, but could I highlight something in the meantime.

My property is [REDACTED] Norman Road, West Malling, and for several months it has been very difficult to get in or out of our driveway when cars are parked on the road outside.

This has been slightly improved by the temporary yellow lines placed outside our property, but only at one end, the end closest to Alma Road. Parking bays have been placed at the other end which means that it is still extremely difficult to gain access or leave due to cars /vans being parked directly opposite our access. In addition, our neighbours' road to his property (number 91) which is a cottage behind ours runs up the side of our house and on several occasions I have seen vehicles having enormous difficulty getting in or out of this road, narrowly missing our walls and narrowly missing hitting parked cars/vans that are there. Norman Road at this point is too narrow to allow a car to turn out of the road or drive without having to do a multiple point turn.

Could I ask that when reviewing the road markings in Norman road again that you consider reducing the parking bays to just two outside our property directly opposite our wall (in between the entrances) and then placing yellow lines opposite the other end of our drive and continuing these across the end of our neighbours drive so as far as number 89, and resume parking bays from this point. This would allow cars to be able to access both properties without the risk of damaging walls or hitting parked cars.

Please could you acknowledge receipt of this e-mail, and I look forward to hearing from you in due course. If you would like to discuss this with me please do not hesitate to give me a call on my mobile

Many Thanks

[REDACTED], West Malling, Kent. ME19 6RN

James Villa Holidays registered in England and Wales No. 3643374. Registered office: 20/20 Business Park, St Leonards Road, Maidstone, Kent, ME16 0LS. ABTA No.W3940. ATOL No.2730.

The information in this e-mail may contain information that is confidential and/or privileged, or may otherwise be protected by copyright or other legal rules. It is solely for the use of the individual(s) or the entity(ies) originally intended. Please notify the sender immediately if you have received this electronic message by mistake, and destroy all copies of the original message. The sender believes that this e-mail and any attachments were free of any virus, worm, Trojan horse, malicious code and/or other contaminants when sent. All views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company. Neither James Villas nor any of its affiliated entities is liable for any loss or damage arising in any way from, or for errors or omissions in the contents of, this message or its attachments

Have you tried contacting us at [www.tmbc.gov.uk/do-it-online](http://www.tmbc.gov.uk/do-it-online) ?

\*\*\*\*\*

This e-mail may contain information which is sensitive, confidential, or protectively marked up to OFFICIAL-SENSITIVE level and should be handled accordingly. If you are not the intended recipient of this e-mail or any part of it, please inform the sender immediately on receipt and do not copy it or disclose the contents to any other person. All e-mail traffic may be subject to recording and/or monitoring in accordance with relevant legislation.

\*\*\*\*\*



James Villa Holidays registered in England and Wales No. 3643374. Registered office: 20/20 Business Park, St Leonards Road, Maidstone, Kent, ME16 0LS. ABTA No.W3940. ATOL No.2730.

The information in this e-mail may contain information that is confidential and/or privileged, or may otherwise be protected by copyright or other legal rules. It is solely for the use of the individual(s) or the entity(ies) originally intended. Please notify the sender immediately if you have received this electronic message by mistake, and destroy all copies of the original message. The sender believes that this e-mail and any attachments were free of any virus, worm, Trojan horse, malicious code and/or other contaminants when sent. All views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company. Neither James Villas nor any of its affiliated entities is liable for any loss or damage arising in any way from, or for errors or omissions in the contents of, this message or its attachments

**Formal Consultation  
Amended Parking Restrictions  
Norman Road, West Malling**

Please return this form to;

The Parking Team  
Tonbridge & Malling Borough Council  
Gibson Building, Gibson Drive  
Kings Hill  
West Malling  
Kent ME19 4LZ



Alternatively, responses can be sent via email to [parking.office@tmbc.gov.uk](mailto:parking.office@tmbc.gov.uk), quoting reference Phase 8a Formal – Norman Road.

All responses must be received by **26<sup>th</sup> February 2017**.

Please remember that any comments made may be used within reports to Councillors and within documents that may be made available to the public, though any personal information will be protected.

Name (please print)	[REDACTED]
Address	Norman Road West Malling
Postcode	ME19 6RN
Telephone	
Email	

I am **(in favour of / object to)**\* the Borough Council's proposals for changes to the on-street parking arrangements in Norman Road.

\* **delete where not applicable**

*(if you are in favour of the majority of the scheme but wish to suggest alterations in the comment box below, you **should** highlight the 'in favour' section above).*

Comments
<p>Please consider making Norman Road one way from Offham Road to Alma Road.</p>
Continue on additional sheets if necessary

Sign	[REDACTED]	Date
		5.1.2017

**Formal Consultation  
Amended Parking Restrictions  
Norman Road, West Malling**

Please return this form to;

The Parking Team  
Tonbridge & Malling Borough Council  
Gibson Building, Gibson Drive  
Kings Hill  
West Malling  
Kent ME19 4LZ



Alternatively, responses can be sent via email to [parking.office@tmbc.gov.uk](mailto:parking.office@tmbc.gov.uk), quoting reference Phase 8a Formal – Norman Road.

All responses must be received by **26<sup>th</sup> February 2017**.

Please remember that any comments made may be used within reports to Councillors and within documents that may be made available to the public, though any personal information will be protected.

Name (please print)	
Address	Norman Road West Malling
Postcode	ME19 6RN
Telephone	
Email	

I am (in favour of ~~Object to~~)\* the Borough Council's proposals for changes to the on-street parking arrangements in Norman Road.

\* *delete where not applicable*

(if you are in favour of the majority of the scheme but wish to suggest alterations in the comment box below, you **should** highlight the 'in favour' section above).

Comments	
	In favor of extended yellow lines from 75-81, where so many incidents have taken place, walls, posts, damaged cars etc. But feel parking spaces could be extended from 93 to just before 99 where the road widens. Continue on additional sheets if necessary

Signed	Date
	15.02.2017

**Formal Consultation  
Amended Parking Restrictions  
Norman Road, West Malling**



Please return this form to;

The Parking Team  
Tonbridge & Malling Borough Council  
Gibson Building, Gibson Drive  
Kings Hill  
West Malling  
Kent ME19 4LZ

Alternatively, responses can be sent via email to [parking.office@tmbc.gov.uk](mailto:parking.office@tmbc.gov.uk), quoting reference Phase 8a Formal – Norman Road.

All responses must be received by **26<sup>th</sup> February 2017**.

Please remember that any comments made may be used within reports to Councillors and within documents that may be made available to the public, though any personal information will be protected.

Name (please print)	[REDACTED]
Address	[REDACTED] Norman Road West Malling
Postcode	ME19 6RN
Telephone	[REDACTED]
Email	[REDACTED]

I am **(in favour of / object to)** the Borough Council's proposals for changes to the on-street parking arrangements in Norman Road.

*\* delete where not applicable*

*(if you are in favour of the majority of the scheme but wish to suggest alterations in the comment box below, you **should** highlight the 'in favour' section above).*

Comments
[REDACTED]
Continue on additional sheets if necessary

Signed	Date
[REDACTED]	19/2/17

**Claire Twinn**

---

**From:** [REDACTED]  
**Sent:** 23 February 2017 09:27  
**To:** Parking Office  
**Subject:** TS/2017/30 Parking Norman Road - Area WM6 permit parking area

Many thanks for your recent letter. In principal I agree with the proposals, with the exception that I think the passing bay should be moved in its entirety 5-10m to the West. It will then not only act as a passing bay, but will also protect the original frontage of No.79 where the road is at its narrowest and which has been hit by vehicles on many occasions.

Best regards,

[REDACTED]  
Norman Road



**Formal Consultation  
Amended Parking Restrictions  
Norman Road, West Malling**

Please return this form to;

The Parking Team  
Tonbridge & Malling Borough Council  
Gibson Building, Gibson Drive  
Kings Hill  
West Malling  
Kent ME19 4LZ



Alternatively, responses can be sent via email to [parking.office@tmbc.gov.uk](mailto:parking.office@tmbc.gov.uk), quoting reference Phase 8a Formal – Norman Road.

All responses must be received by **26<sup>th</sup> February 2017**.

Please remember that any comments made may be used within reports to Councillors and within documents that may be made available to the public, though any personal information will be protected.

Name (please print)	[REDACTED]
Address	[REDACTED] Norman Road West Malling
Postcode	ME19 6RN
Telephone	[REDACTED]
Email	[REDACTED]

I am (in favour of / ~~opposed to~~) the Borough Council's proposals for changes to the on-street parking arrangements in Norman Road.

\* **delete where not applicable**

(if you are in favour of the majority of the scheme but wish to suggest alterations in the comment box below, you **should** highlight the 'in favour' section above).

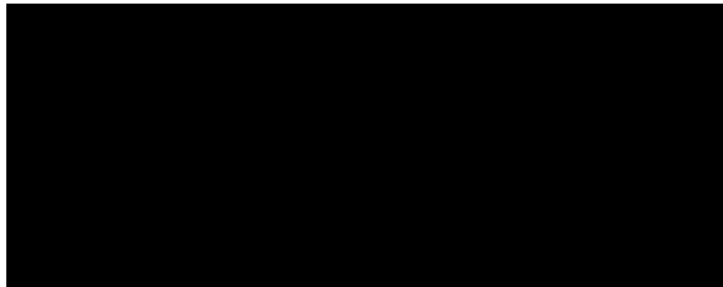
Comments
The yellow lines on the HOUSE side between 99 – 107 should be REMOVED + as the new proposals say, inserted opposite. If yellow lines are removed on HOUSE side, this would ensure no illegal and random parking which has caused * Continue on additional sheets if necessary

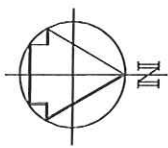
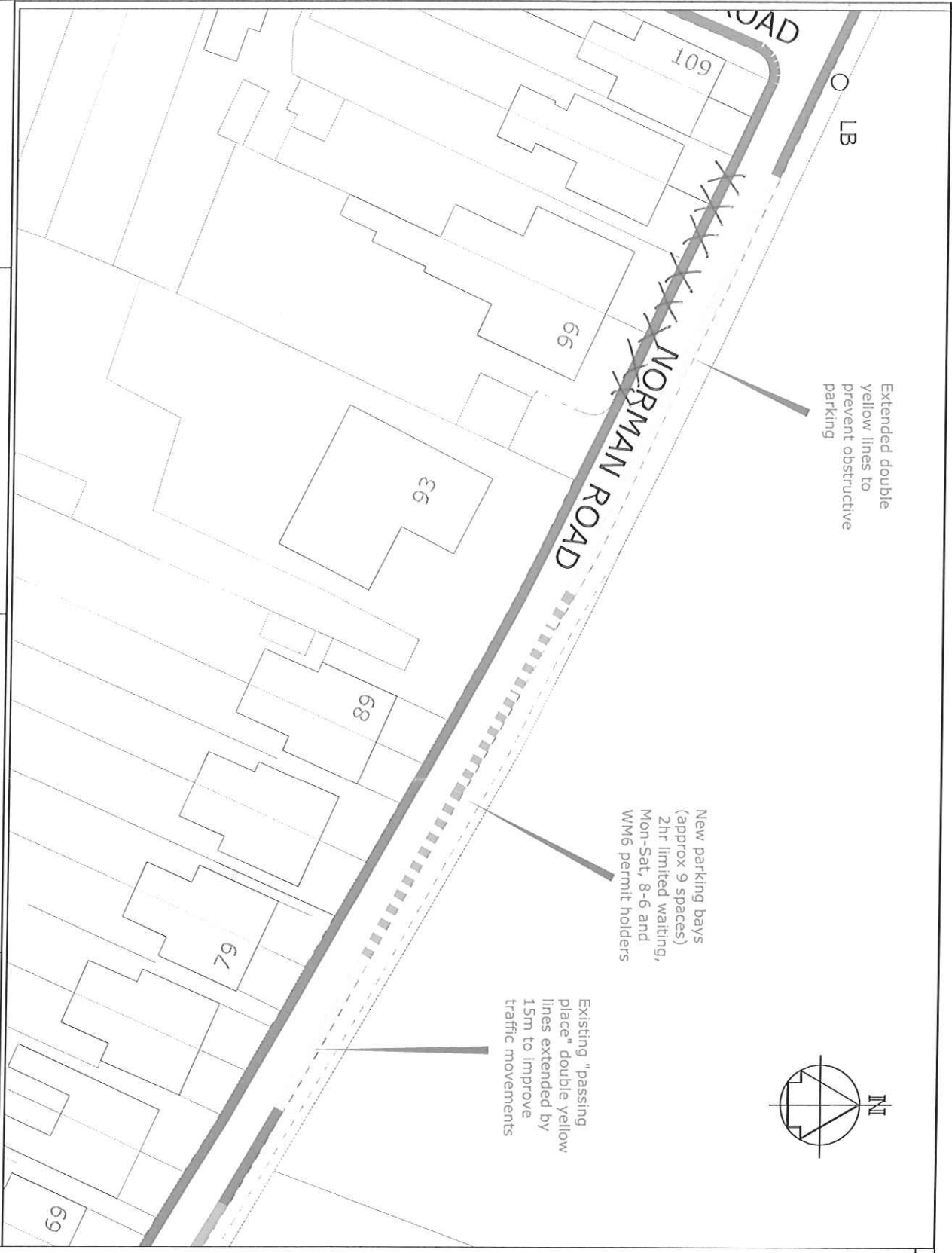
Signed	Date

\* road to be blocked causing hazard + safety issues.  
For over 30 yrs this road has not been blocked because these 4 houses 99 – 105 have had parking outside their homes. Please consider this idea.  
It will ensure no further road blockages.

\*. So, basically we are in favour of new proposals but would like to recommend the following alterations to plan:  
as detailed on enclosed plan.

To remove existing yellow lines on HOUSE Side of houses between 99 - 105 Norman Rd.  
These lines have caused so many problems; their removal will remove the problem.





**Key**

- Existing 'No waiting at any time' (double yellow lines)
- Proposed 'No waiting at any time' (double yellow lines)
- Existing Limited waiting, Mon-Sat, 8am-6pm, 2hr no return 3hrs & WM/6 permit parking bay
- Proposed Limited waiting, Mon-Sat, 8am-6pm, 2hr no return 3hrs & WM/6 permit parking bay



**TONBRIDGE & MALLING**  
BOROUGH COUNCIL  
STREETSCAPE,  
LEISURE &  
TECHNICAL SERVICES

**Transportation Team**  
Gibson Building  
Gibson Drive  
Kings Hill  
West Malling  
Kent ME19 4LZ  
Tel: 01732 844522 Fax: 01732 876317

**Project Title**  
Local Parking Plan - Phase 8 (a)  
Formal consultation

**Drawing Title**  
West Malling  
Norman Road

<b>B</b>	Parking bays and DV's altered	1/2017
<b>Revision</b>		<b>Date</b>

<b>Drawn</b>	<b>Checked</b>	<b>Date</b>
ACB	AY	8/2015
<b>Scale 1 : 500 @ A4</b>		

<b>Drawing No.</b>	<b>Rev</b>
DD/571/15b	B

012117

Claire Twinn

From: [Redacted]  
Sent: 04 February 2017 11:09  
To: [Redacted] Parking Office  
Subject: Re Amendment 13, Order 2011  
Attachments: Norman Road ParkingV2\_2017.docx

[Redacted] Norman Road  
West Malling  
Kent  
ME19 6RN

Dear Barbara Cooper,

Thank you for the Notice dated 03 February 2017 (Re Amendment 13, Order 2011).

On 08 Nov 2016 we wrote to you with the calculation of parting spaces on Norman Road (**Re new parking restrictions – revised proposals. Norman Road (properties between No. 75 and Alma Road)** – see below.

Today and regularly on evenings and weekends every parking space is taken on Norman Road including those with the temporary yellow lines. Although we are in agreement with the parking bays it is essential that spaces are not removed by incorporating more double yellow lines as this will not leave enough parking for residents.

Having calculated the number of houses on Norman Road (east), the number of houses with drives and consideration of the National average number of cars per household (x2); removing more spaces from Norman road will result in a **deficit of parking places** of approximately **16**. This does not include parking for friends and relatives who may visit from time to time. Nor does it consider future housing developments and the added pressures for parking in West Malling.

In addition, Norman Road residents are not permitted to park in spaces designated below WM6.

We therefore consider it imperative that, yet, more parking places are not taken away from Norman Road residents, specifically extending the yellow lines outside Nos. 75 and 77. The problem time for parking is not in the daytime when council employees visit the road, but in the evening when residents of Norman Road return from work. Please see our calculation below.

No. houses in WM6	No. houses with drives	Ave. No. cars / household	No. parking spaces needed	Spaces between 49-77	Spaces from 79-101 (current proposal)	Parking spaces deficit on Norman Road
28	17	56	39	13	10	16

We feel it very important that you take this lack of available parking for street residents in to consideration in any future decisions.

Yours sincerely,

[Redacted signature]

2/17

**Formal Consultation  
Amended Parking Restrictions  
Norman Road, West Malling**



Please return this form to;

The Parking Team  
Tonbridge & Malling Borough Council  
Gibson Building, Gibson Drive  
Kings Hill  
West Malling  
Kent ME19 4LZ



Alternatively, responses can be sent via email to [parking.office@tmbc.gov.uk](mailto:parking.office@tmbc.gov.uk), quoting reference Phase 8a Formal – Norman Road.

All responses must be received by **26<sup>th</sup> February 2017**.

Please remember that any comments made may be used within reports to Councillors and within documents that may be made available to the public, though any personal information will be protected.

Name (please print)	[REDACTED]
Address	Norman Road West Malling
Postcode	ME19 6RN
Telephone	[REDACTED]
Email	[REDACTED]

I am (~~in favour of~~ / **object to**)\* the Borough Council's proposals for changes to the on-street parking arrangements in Norman Road.

*\* delete where not applicable*

*(if you are in favour of the majority of the scheme but wish to suggest alterations in the comment box below, you **should** highlight the 'in favour' section above).*

Comments
See attached letter.
Continue on additional sheets if necessary

[REDACTED]	Date
[REDACTED]	04/02/2017

Norman Road  
West Malling  
Kent  
ME19 6RN

04<sup>th</sup> February 2017

Dear Barbara Cooper/Andy Bracey,

**Ref: Phase 8a Formal – Norman Road**

Thank you for the Notice dated 03 February 2017 (Re Amendment 13, Order 2011) and the letter 2011-8a Form-start.

We **strongly disagree** with extending the double-yellow lines any more than the official current markings. We have regularly been forced to park on the "un-official" double yellows over the past month or so as there is simply nowhere to park within the WM6 permit spaces or the proposed WM6 spaces at peak times.

As a property with no drive (we love our front-garden), where both of us work all day, we cannot shuffle cars around as gaps appear (as others do) or let visitors use the drive as their main car is parked on-street. When we arrive home late we will be forced to park 100m up the road.

My assumption is properties those in favour of extending the double yellows have enough off-street for their cars, or don't use their cars in the evening and the weekend when there are simply no spaces to park in WM6.

I would urge you to reconsider taking away even more parking spaces. The passing space between 71 and 75 is easily sufficient for passing. Note: WM5 have a surplus of spaces always available as nearly all the properties have large driveways. Perhaps WM5 *could* be used as a WM6 overflow?

Below is the calculation Michelle sent you last year which shows how tight Norman Road (WM6 zone) is for spaces.

Today and regularly on evenings and weekends every parking space is taken on Norman Road including those with the temporary yellow lines. Although we are in agreement with the parking bays it is essential that spaces are not removed by incorporating more double yellow lines as this will not leave enough parking for residents. Having calculated the number of houses on Norman Road (east), the number of houses with drives and consideration of the National average number of cars per household (x2); removing more spaces from Norman road will result in a **deficit of parking places** of approximately **16**. This does not include parking for friends and relatives who may visit from time to time. Nor does it consider future housing developments and the added pressures for parking in West Malling.

In addition, Norman Road residents are not permitted to park in spaces designated below WM6.

We therefore consider it imperative that, yet, more parking places are not taken away from Norman Road residents, specifically extending the yellow lines outside Nos. 75 and 77. The problem time for parking is not in the daytime when council employees visit the road, but in the evening when residents of Norman Road return from work. Please see our calculation below.

No. houses in WM6	No. houses with drives	Ave. No. cars / household	No. parking spaces needed	Spaces between No. 49-77	Spaces from 79-101 (current proposal)	Parking spaces deficit on Norman Road
28	17	56	39	13	10	16

We feel it very important that you take this lack of available parking for street residents in to consideration in any future decisions.

Yours Sincerely

[Redacted Signature]

12119

**Formal Consultation  
Amended Parking Restrictions  
Norman Road, West Malling**

Please return this form to;

The Parking Team  
Tonbridge & Malling Borough Council  
Gibson Building, Gibson Drive  
Kings Hill  
West Malling  
Kent ME19 4LZ



08 FEB 2017

Alternatively, responses can be sent via email to [parking.office@tmbc.gov.uk](mailto:parking.office@tmbc.gov.uk), quoting reference Phase 8a Formal – Norman Road.

All responses must be received by **26<sup>th</sup> February 2017**.

Please remember that any comments made may be used within reports to Councillors and within documents that may be made available to the public, though any personal information will be protected.

Name (please print)	[REDACTED]
Address	[REDACTED] Norman Road West Malling
Postcode	ME19 6RN
Telephone	[REDACTED]
Email	[REDACTED]

I am (in favour of / object to)\* the Borough Council's proposals for changes to the on-street parking arrangements in Norman Road.

\* **delete where not applicable**

(if you are in favour of the majority of the scheme but wish to suggest alterations in the comment box below, you **should** highlight the 'in favour' section above).

Comments
<p>See attached letter</p>
Continue on additional sheets if necessary

Signed	Date
[REDACTED] 6/2/2016	6/2/2017



6<sup>TH</sup> February

The Parking Office TMBC  
Gibson Building  
Gibson Drive  
Kings Hill  
West Malling  
Kent  
ME19 4LZ

**WITHOUT DUE PREJUDICE**

Dear Mr Andy Bracey

Cc: Andy Edwards/Barbara Cooper KCC Maidstone

RE: Parking Norman Road

Is anyone listening?

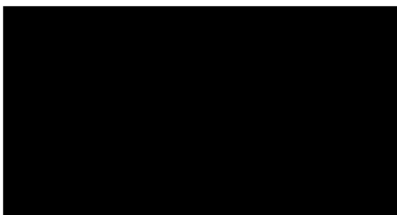
You have taken away my ability to park outside or even near my home, and have yet to offer any alternative parking option. Since this parking plan has been put in place trying to park has been a nightmare and quite frankly dangerous at times, my home has been devalued on top of which you have failed to answer/address any of my letters or emails.

Individuals should be considered, this cannot be a majority decision as each property is affected in different ways.

You have left me no option to object to the Whole Scheme

I request an appointment on site and a response within the next 7days.

Yours sincerely



 orman Road, West Malling, ME19 6RN 

**Claire Twinn**

---

**From:** [REDACTED]  
**Sent:** 24 February 2017 12:03  
**To:** Parking Office  
**Subject:** parking objection - order 2011

Dear Sir/Madam,

I wish to object to proposals for further parking restrictions along Norman Road. Namely the extended double yellow lines from no. 75. These will unnecessarily reduce the total parking available for residents of Norman Road. The longer passing place will also have an adverse effect on safety as it will encourage and permit speeding.

I think the council fails to realise the main problem for residents without off road parking is the lack of spaces in the evening when parking restrictions no longer apply.

I cannot understand why Norman Road (WM6) permit holders, where parking can be severely restricted, are not allowed to park in WM5 area, where most residents have off road parking and parking spaces are readily available. Please address this issue.

To summarise,

Please do not extend yellow lines.  
Allow residents to park in WM5 area.

Please acknowledge this objection, many residents feel that their wishes are being ignored (for example, I have yet to speak to another who is in favour of the extra £40+ parking tax).

yours sincerely,

[REDACTED]  
[REDACTED]  
Norman Road